### Rock Hill Public Library Board of Trustees Meeting Minutes October 10, 2022

#### Attendees:

In-Person: Karen Park, Ryan Shortal, Stephanie Van Stee, Chantal Hoffsten, Laurie Murphy,

Patrick Long, Veronica Crowe, Erin Phelps, Susan Hoch, Mike Croghan

Zoom: Diane Madras, Danielle Oettle

Meeting called to order at 6:17 p.m. Roll call and introductions.

Karen moved to amend the agenda to begin with the public presentation of the audit by Mike Croghan. Laurie seconded. Motion passed unanimously.

#### **Public Presentation - Audit**

Mike Croghan distributed copies of the audit and the two accompanying auditor letters to the Board. He explained the updated new format for this year's auditor's report, in particular the new section on cybersecurity risk assessment. Per page 10 of the report, the audit indicates a net increase in library assets of \$94,771.30. Mike also noted that that his firm gave Danielle and Erin a number of journal entries to correct voided checks and reclassify payroll in the library's QuickBooks file. As in previous years, the audit identified a material weakness in the library's segregation of duties, attributable to the small number of staff available to perform separate duties. Mike also commented that this year's audit process went more smoothly than in past years. Mike Croghan left the meeting at 6:40 p.m.

#### **Approval of Meeting Minutes**

The Board reviewed the minutes from the September 12, 2022 meeting. Stephanie moved to approve the September 12, 2022 open session minutes. Ryan seconded. Motion passed unanimously.

#### **Financial Report**

The Board reviewed the financial statements as presented by Danielle Oettle. Danielle noted that the balance sheet reflects adjustments to the building loan made by Croghan & Croghan following the audit. Danielle reported that the library has received 15% of its budgeted revenue since the bulk of tax revenue will arrive by the end of the fiscal year. Actual expenses are on trend with the budget at 49%. Danielle also noted that revenue for this fiscal year to date was up and expenses are up by 69% compared to the previous fiscal year. Veronica asked where the miscellaneous income in the journal entries provided by Croghan and Croghan appear on the income and expense statement. Laurie and Chantal noted that the journal entries are dated for 3/31/22, and thus would not appear since they fall outside of the report parameters. Danielle also noted that the audit went much more smoothly this year.

#### **Approval of Bills**

Laurie asked about the bill reports provided to the Board. Danielle explained that there are no unpaid bills at this time. The Board reviewed the paid bills reports. Laurie moved to approve the

Transaction List for September 2022 in the amount of \$5,680.14. Stephanie seconded. Motion passed unanimously.

#### **Budget Amendment Proposal**

Danielle presented the board with the updated proposed budget amendments (see attached) following the decrease in strategic planning costs for the current fiscal year. The proposed budget amendments balance to zero as requested by the Board at last month's meeting. Laurie moved to approve the proposed budget amendments to the FY 22-23 budget as presented. Stephanie seconded. Motion passed unanimously. Danielle left meeting at 7:01 p.m.

#### **Library Director's Report**

#### **Building**

Erin reported that telephone service has been switched from AT&T to Charter. Credit for free installation will appear on subsequent bills from Charter.

#### **Programs**

STEM programs for school-aged children began in September. Oriana Foster will lead the program every other Saturday. Veronica mentioned that she has a middle school-aged relative who would be interested in volunteering to help Oriana. Ryan will talk to Oriana about developing a winter program. The Halloween event with Bobby Norfolk is scheduled for October 22 at 10 a.m. at Oakhaven Park. Erin shared that patrons can now check out pickleball sets from the library.

Erin reported that the library's participation in the city-wide garage sale in September generated \$60 in revenue. She also shared that the library booth at the Rock Hill Fall Festival sold approximately 60 books.

The library card project with Givens Elementary and Hudson Elementary schools to offer library cards to K-5 students is currently in progress. Erin expects the project to wrap up sometime in October. Stephanie asked if there is a residency requirement for those library cards. Erin explained that currently you must be a Rock Hill resident to get a RHPL library card, but other residents of surrounding municipalities can obtain an MLC card at their home library and use it to check books out of RHPL.

#### **Grants/Donations**

Erin updated the Board on the use of the restricted donation from the Fairfax Restoration organization. After speaking with Donia Hunter and Laurie Murphy, Erin has expanded the use of the funds to encompass African-American history in Rock Hill and in Missouri. She has purchased a special cabinet to display archival material, which she expects will arrive in December. Deb Swanegan, a master storyteller from University of Missouri-Columbia, will share Missouri-based ancestor stories at an event tentatively schedule for mid-November. Erin shared that she would also like to plan an exhibit of the library's archival material in December using the new cabinet. Veronica and Stephanie volunteered to help with flyers. The Board also discussed including community leaders at the event. Laurie mentioned that Donia also has some artifacts that she may be willing to loan the library for display.

### Staffing

Erin shared that Olivia Knoesel officially retired on September 21, but has agreed to occasionally serve as a substitute for library staff. The library held their annual staff development day on October 10. The staff worked on reorganizing the adult fiction collect by genre. So far, the staff has separated mystery, romance, science fiction/fantasy, and general fiction.

#### **Committee Reports & Communications**

None

#### **Unfinished Business**

#### <u>Library Policies Review</u>

Erin announced that a review of some library policies will be postponed until the November 14 meeting due to time constraints.

### Off-Site File Storage

Erin reported that the City of Rock Hill does not have space to help house overflow of library archival material. Some MLC libraries do have space, but the lcoations are not climate-controlled or secure. She verified that the storage space she found on Watson charges \$40/month, but will also revisit the shelving configuration in the office for storage solutions as well.

#### **New Business**

#### Form and Payment Integrator for website, Square account

Erin discussed updates to the website that would allow visitors to make donations to the library or make purchase suggestions. She suggested using GravityPro Forms, which would allow the library to link to a PayPal or Square account. The Board discussed the relative advantages and drawbacks to various payment platforms.

Laurie moved to allow the Library Director to open no more than two (2) Point-Of-Sale online merchant services accounts, which must have the Treasurer and the Library Director as primary authorized users. Karen seconded. Motion passed unanimously.

Patrick asked about the cybersecurity risk assessment flagged in the auditor's report. Karen suggested Erin contact other MLC libraries to see how they are currently handling cybersecurity risk. Erin suggested MOREnet, but Patrick pointed out that risk assessment should not be performed by the company that provide the service being assessed. Karen noted that she will place the topic on the agenda for the November meeting. Erin and Susan left meeting at 7:43 p.m.

Karen moved to adjourn to closed session. Ryan seconded. Roll call vote approved unanimously. Meeting adjourned at 7:44 p.m.

Board entered open session at 7:55 p.m. Karen moved to adjourn the meeting. Stephanie seconded. Motion approved unanimously. Meeting adjourned at 7:56 p.m.

4 Year Actual - Prior Year Budget - Proposed Budget 23

1 270 00				1		١	and the second second
		494.00 \$		1,688.51 \$	1.050.50 \$	÷9 €	WorkComp/Liability
1 278 00 \$	900.00	5,036.00 \$	918.06 \$	106700 \$		A G	Building
<del>9</del>				•		•	Insurance
1,507.50 \$	2,000.00 \$	2,832.50 \$	1,015.00 \$	2,065.00 \$	367.50 \$	49	Legal Fees
330.00 \$	500.00 \$	111.00 \$	604.17 \$	498.80 \$		69	Marketing
116.85 \$	400.00 \$	245.48 \$	616.17 \$	336.58 \$	177.93 \$	69	Postage
286.56 \$	514.00 \$	474.00 \$	444.00 \$	539.00 \$	412.00 \$	49	Total Memberships
						69	Memberships - Other
100.00 \$	100.00 \$	100.00 \$	100.00 \$	100.00 \$	100.00 \$	G	SLRLN- Stl Region Lib Network
-	10.00 \$					49	MPLD-Mo Public Lib Dir
186.56 \$	119.00 \$	119.00 \$	119.00 \$	99.00 \$	99.00 \$	G	Amazon Prime
	60.00 \$	· <del>()</del>	· 49		213.00 \$	G	MLA
	225.00 \$	225.00 \$	225.00 \$		· <del>69</del>	49	ALA/PLA
	,	4	,		,	1	Memberships
						<b>ы</b>	Earbuds
776.77 \$	2.000.00 \$	2.471.77 \$	1.052.47 \$	33	1216.55	÷9 +	ibrary Supplies
399.73 \$	5,760.00 \$	. \$	1,310.57 <b>9</b>	- \$	1,433./1 \$	es e	Office Supplies  Personal Protective Equipment
						•	Expense ADMINISTRATIVE SERVICES
357,641.52 \$	369,454.00 \$	376,362.66 \$ 3	347,477.43 \$	348,395.24 \$	299,872.65 \$	€	Gross Profit
357,641.52 \$	369,454.00 \$	3/6,362.66 \$ 3	347,477.43 \$	348,395.24 \$	299,872.65 \$	64	Total Income
		69				69	STATE ENTERTAINMENT TAX
2,317.50 \$						₩	STATE AID
339,615.16	341,331.00 \$	331,203.94 \$ 3	339,467.54 \$	339,904.60 \$	290,502.43	¥	I otal REAL ESTATE/PERSONAL PROPERTY
		, 6	9 6			6	REAL EVIALE/FERSONAL PROFESTY - Other
339 674 96 \$	400.00 \$	A 4	e e	330 00/ 60 \$	200 018 49 \$	A GA	PEN TAX
				•			REAL ESTATE/PERSONAL PROPERTY
177.44 \$	49.00 \$	26.65 \$	58.55	43.43 \$	43.92 \$	49	MONEY MARKET INTEREST
30.00 \$	2,500.00 \$	36,812.39 \$	508.95 \$	542.00 \$	979.85 \$	69	Total MISCELLANEOUS INCOME
30.00 \$	2,500.00 \$	500.00 \$	508.95 \$	542.00 \$	979.85 \$	€9	Donations
			છ			49	MISCELLANEOUS INCOME Sale of Easement to MODOT
320.63 \$	2,415.00 \$	115.00 \$	3,457.80 \$	2,905.42 \$	4,291.50 \$	49	Total LIBRARY REVENUES
-	100.00 \$	115.00 \$	1,521.02 \$			49	Fines
· &9	300.00 \$	, <del>(</del>				G	Fax
· •	700.00 \$	· ↔				GA .	Discarded/Donated Book Sales
, 69 (	950.00 \$	· •• •			1.122.41 \$	69 6	Copies
· ·		ı ı	12 10 \$	28.00 \$	·	A 6	Renlacement Carde
320.63 \$	100.00 \$	, A 64	ля 00 <del>я</del>			A	Lost Materials
							LIBRARY REVENUES
12,914.50 \$	19,359.00 \$	4,357.71 \$	92.76 \$	1,343.32 \$	1,343.40 \$	49	Total GRANTS
ss							Continuing Education Grant
	93.00 \$	91.71 \$	92.76 \$	93.32 \$	93.40 \$	G	Summer Reading Grant
	es e	•	•			•	Summer Library Grant
12 014 50 \$	10 266 00 \$	4 266 00 \$	e	1 250 00 \$	1 250 00 6	A	Grants Miscellaneous
9							
							Ordinary Income/Expense

# ROCK HILL PUBLIC LIBRARY

4 Year Actual - Prior Year Budget - Proposed Budget 23

UM \$ 402.00 \$ 5.00 \$ 14.00 \$ 6.00 \$ 6.00 \$ 19.00 \$ 17.781.49 \$ 17.039.33 \$ 21,600.67 \$ 19.00 \$ 6.00	S 402.00 \$ 14.00 \$ 6.00 \$ 14.00 \$ 6.00 \$ 19.00	\$ 402.00 \$ 5.000 \$ 14.00 \$ 6.00 \$ \$ 15.403.10 \$ 17.781.49 \$ 17.039.33 \$ 21.600.67 \$ 19.1	\$ 402.00 \$ 5.00 \$ 14.00 \$ 6.00 \$	- C.CC -	\$ - \$ 20.00 \$ 28.00 \$ 51.00 \$	s 1,760.99 \$ 599.01 \$ 427.42 \$ 141.00 \$	\$ 3,901,11 \$ 7,190,48 \$ 6,422,89 \$ 9,325,07 \$	\$ 1,999,00 \$ 1,739,00 \$ 2,057,00 \$ 2,664,00 \$ 2	iministration \$ 138.00 \$ 48.00 \$ 143.33 \$ 3.00 \$	\$ 8.00 \$ 141.00 \$ 43.69 \$ 28.60 \$	\$ 1,472.00 \$ 2,651.00 \$ 2,222.00 \$ 3,335.00 \$ 2	\$ 907.00 \$ 285.00 \$ 283.00 \$ 346.00 \$	MALA-Delivery Expense \$ 4,815.00 \$ 5,103.00 \$ 5,398.00 \$ 5,701.00 \$ 6,000.00	\$ 5,284.04 \$ 4,352.92 \$ 4,497.63 \$ 12,068.68 \$ 2	Computer Support/IT Support \$ 948.97 \$ 900.00 \$ 854.65 \$ 1,570.80 \$ 2,180.00	Monitoring \$	· · · · · · · · · · · · · · · · · · ·	New Computer/Hardware \$ 659.98 \$ \$ 84.45 \$ 6.333.34 \$ 15,000,00		\$ 3,241.26 \$ 3	\$ 485.85 \$ 505.72 \$ 611.33 \$ 923.28 \$	Computer/Website Maintenance \$ - \$ 500.00	COMPUTER EXPENSE	Total CAPITAL EXPENSE \$ - \$ - \$ -	- \$ 62.54 \$ - \$ - \$		· · · · · · · · · · · · · · · · · · ·	Olan Bulluling MAIN! \$ 14,906.16 \$ 37,806.71 \$ 16,713.48 \$ 89,146.18 \$ 25,155.00	6 14 000 10 6 27 000 74 6 40 742 40 6 00 140 40 6	Site improvements, landscaping \$ 663.00 \$ 4.25.00 \$ - \$ 5.00.00	\$ 253.17 \$ 432.00 \$ - \$ 29.97 \$	· · · · · · · · · · · · · · · · · · ·	plies \$ 1,415.00 \$ 136.01 \$ 412.95 \$ 305.84 \$	\$ 247.80 \$ 290.00 \$ 50.00 \$ 150.00 \$	S 224.65 S 220.88 S 912.87 S	\$ 1.229.16 \$ 250.00 \$	\$ 4.200.00 \$ 4.050.00 \$ 4.225.00 \$ 4.225.00 \$	pairs \$ 7,951.81 \$ 30,743.74 \$ 10,530.70 \$ 81,882.50 \$ 1	ce \$ - \$ 639.95 \$ 1,100.00 \$	BUILDING MAINT	BOOKKEEPING \$ 4,675.00 \$ 5,737.50 \$ 5,912.25 \$ 5,365.00 \$ 6,240.00	Total ADMINISTRATIVE SERVICES \$ 61,083.87 \$ 56,619.50 \$ 66,985.38 \$ 62,890.04 \$ 68,612.76	68.19 \$ 181.10 \$ 274.64 \$ 85.91 \$	Audit \$ 6,750.00 \$ 7,250.00 \$ 7,750.00 \$ 8,250.00 \$ 8,750.00	547.83 \$ 699.60 \$ 252.15 \$ 361.60 \$	Building Loan - Royal Bank \$ 40,404.91 \$ 40,288.76 \$ 40,288.76 \$ 40,288.76 \$ 40,288.76	Apr '17 - Mar 18 Apr '18 - Mar 19 Apr '19 - Mar 20 2021 Actual 2022 Budget
133.04 \$			21,600.67 \$ 19,5	€9 •	69	69	69	2,664.00 \$ 2	3.00 \$	69	<b>69</b>	G	€9	12,068.68 \$ 22,330.00	49		69	\$ 15	69	\$ 3,500.00	\$ 900.00	\$ 500.00		<del>€9</del>	69	•	€ <del>P</del>	89,146.18 \$ 25,155.00	00 146 49 6 06 466 00		69	69	49	es e	ь (	£9 €	A 6	9 69	69		5,365.00 \$	69	69	ь	\$ 361.60 \$ 500.00	G	2022 Budget
69	•		\$ 19,5	€9 •	69	69	69	69	69	69	<b>69</b>	G	€9	65	49	· · · · · · · · · · · · · · · · · · ·	69	\$ 15	69	\$ 3,500.00	\$ 900.00	49		₩	65	•	sen	4	9 05 455 00	· ss 500.00 ss	69	69	49	es e	ь (	£9 €	A 6	9 69	69		69	69	69	ь	G	G	2022 Budget
- NO.00	133 06		12,291.18 \$	7.00 \$	21.50	745.43 \$	3.154.68	1,235,67	69	15.90 \$	1,178,00 \$	1	5,933.00 \$	20,456.30 \$	1,103.12 \$	· <del>(s)</del>	1	13,907.51 \$	· •	4,307.39 \$	538.28 \$	600.00 \$		· •				6,470.73	6 430 33 6	291 50 s	· •	174.00 \$	635.73 \$	150.00 \$	384.50 \$	,;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;	3 500 00 %	1,179.00 \$	20.00 \$		5,090.50 \$	47,881.96 \$	56.96 \$	8,250.00 \$	286.65 \$	33,662.30 \$	2022 YTD @ 1-31-2021 20
	375.00		22,150.00	8.00	128.00	1.979.00	6.299.00	2,311.00		301.00	3,608.00	340.00	7,176.00	10,800.00	2,000.00		300.00	3,000.00	250.00	4,000.00	650.00	600.00		5,000.00		5,000.00	5 000 00	21,020.00	2000	7,000.00		250.00	600.00	200.00	400.00	250.00	150.00	7,500.00	470.00		6,000.00	65,897.76	140.00	8,250.00	350.00	40,288.76	2023 Budget

MATERIALS

# ROCK HILL PUBLIC LIBRARY

4 Year Actual - Prior Year Budget - Proposed Budget 23

Net Income	Net Ordinary Income	Total Expense	Total UTILITIES	Water	Trash	Telephone	Sewer	Gas	Electric	Alarm	บาเมาES	Total STAFFING	Retirement - MO Lagers	Payroll Taxes	Payroll	Conferences	Miscellaneous	Health Insurance	Development/Training	Unemployment	Payroll Service	Strategic Planning Consultant	STAFFING	Total RECIPROCAL LENDING	St. Louis County	OCLC	RECIPROCAL LENDING	Total PROGRAM EXPENSE	Rock Hill Library Project	Summer Library Club	Adult Programming	Children's Programming	PROGRAM EXPENSE	MISCELLANEOUS EXPENSE	Total MATERIALS	Materials - Other	Newspapers & Magazines	Dvd/Cd	Young Adult/Juvenile	Adult Books	Books	A. diebook	
69	69	S	\$	es.	s	¢9	49	49	49	49		es	G	€9	છ	es.	↔	69	49	<b>6</b> 9	cs.	es.		s	s	69		es	69	49	49	ક્ક		ь	s	G	⇔	ss		₩.	es e	- 1	Apr
6,410.95 \$	6,410.95 \$	293,461.70 \$	11,681.14 \$	159.26 \$	2,624.98 \$	2,620.83 \$	358.97 \$	1,132.43 \$	4,340.67 \$			151,795.89 \$							810.44 \$		1,168.25 \$	· •		2,714.27 \$	2,488.00 \$			3,470.26 \$	- ↔	. 69	686.99 \$	2,783.27 \$		' ↔	17,056.07 \$		2,160.21 \$				11,742.15 \$	,	Apr '17 - Mar 18 /
36,881.51 \$	36,881.51 \$	311,513.73 \$	11,792.93		2,469.97 \$	2,040.28	364.00 \$	1,262.75 \$	4,868.10	612.50		153,344.31 \$	9,591.53	8,923.78	114,128.09	56.67	70.82 \$	16,908.14 \$	2,465.93 \$		1,199.35 \$	· •		232.68 \$		232.68 \$		3,933.93 \$	-	,	1,713.81 \$	2,220.12 \$		110.75	15,274.89 \$		2,229.36 \$	2,626.07			10,419.46 \$		Apr '18 - Mar 19
\$ 44,230.69 \$	\$ 44,230.69 \$	\$ 303,246.74 \$	\$ 11,688.16 \$	\$ 191.27 \$	3,430.27	\$ 2,336.47 \$	\$ 398.59 \$	\$ 964.13 \$	\$ 3,815.43 \$	\$ 552.00 \$		\$ 153,508.56 \$	\$ 11,333.24 \$	\$ 8,889.95 \$	\$ 113,690.60 \$	\$ 1,326.41 \$		16	\$ 483.20 \$		\$ 1,338.38 \$			\$ 241.41 \$	· •	241.41		\$ 4,550.03 \$		· ·	\$ 1,922.04 \$	\$ 2,627.99 \$			\$ 17,249.25 \$			2,929.01			\$ 11,407.17 \$	§	Apr '19 - Mar 20
3,326.91	3,326.91 \$	373,035.75 \$	12,479.33 \$	280.56 \$	3,979.23 \$	2,382.28	698.02 \$	1,201.63 \$	3,108.61 \$	829.00 \$		154,478.63 \$	11,706.35 \$	9,050.95 \$	115,653.40 \$				228.76 \$		1,733.26 \$	· •		241.44 \$	- 50	241.44 \$		3,262.51 \$	69	1	2,044.97 \$	1,217.54 \$		€9	8,406.27 \$		218.00 \$	892.28			7,295.99 \$		2021 Actual
(0) \$	\$ (0) \$	369,454 \$	\$ 13,480.00 \$		ω	\$ 3,060.00 \$	\$ 700.00 \$	\$ 1,100.00 \$	\$ 4,000.00 \$			184,778.62 \$				2,500.00			\$ 1,000.00 \$			\$ 15,000.00 \$		\$ 250.00 \$		250.00		\$ 9,333.00 \$	3,333.00 \$			\$ 3,000.00 \$			16,750.00 \$		2,250.00	2,000.00	es		\$ 12,000.00 \$	500.00	2022 Budget 207
129,156 \$	129,156 \$	228,485 \$	9,791.69 \$		3,622.98 \$	1,880.96 \$	252.94 \$	596.92 \$	2,743.83 \$	552.00 \$		113,472.62 \$	4,095.93 \$	6,265.04 \$	79,000.68 \$	75.00 \$	5,273.69 \$	13,500.12 \$	243.97 \$		1,338.19 \$	- 69		246.27 \$		246.27 \$		1,994.58 \$			1,429.08 \$	565.50 \$		7.07	8,871.84 \$	· •				460.13 \$	5,875.22		2022 YTD @ 1-31-2021
0	0	369,550	12,155.00	250.00	3,700.00	2,275.00	430.00	1,100.00	3,800.00	600.00		197,614.57	12,214.00	11,299.16	147,701.41	1,500.00	100.00	18,300.00	1,000.00		1,500.00	4,000.00		250.00	_	250.00		8,633.00	3,333.00	800.00	2,500.00	2,000.00			17,510.40		2,250.00	2,000.00	5,400.00	7,360.40	000,00	500.00	2023 Budget